



# Coordinated Community Response to Domestic Violence



This project was supported by Grant No. 2019-WE-AX-0009 awarded by the Office on Violence Against Women, U.S. Department of Justice. The opinions, findings, conclusions, and recommendations expressed in this publication/program/exhibition are those of the author(s) and do not necessarily reflect the views of the Department of Justice, Office on Violence Against Women.

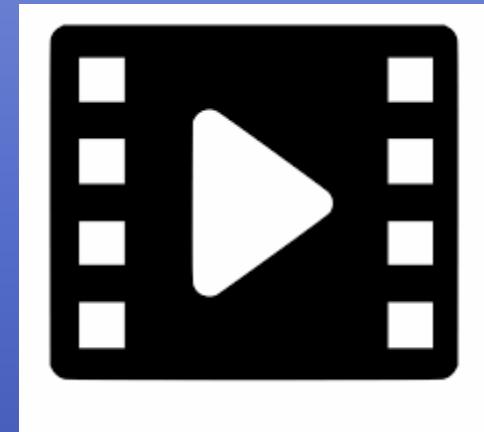
# Learning Objectives

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- Participants will gain an understanding on how to develop Coordinating Community Response (CCR).
- Participants will be able to identify the principles of the Duluth Model.
- Participants will be able to use steps to establish foundations for an effective team.
- Participants will be able to identify areas to address to impact to improve system response or victim's experience?

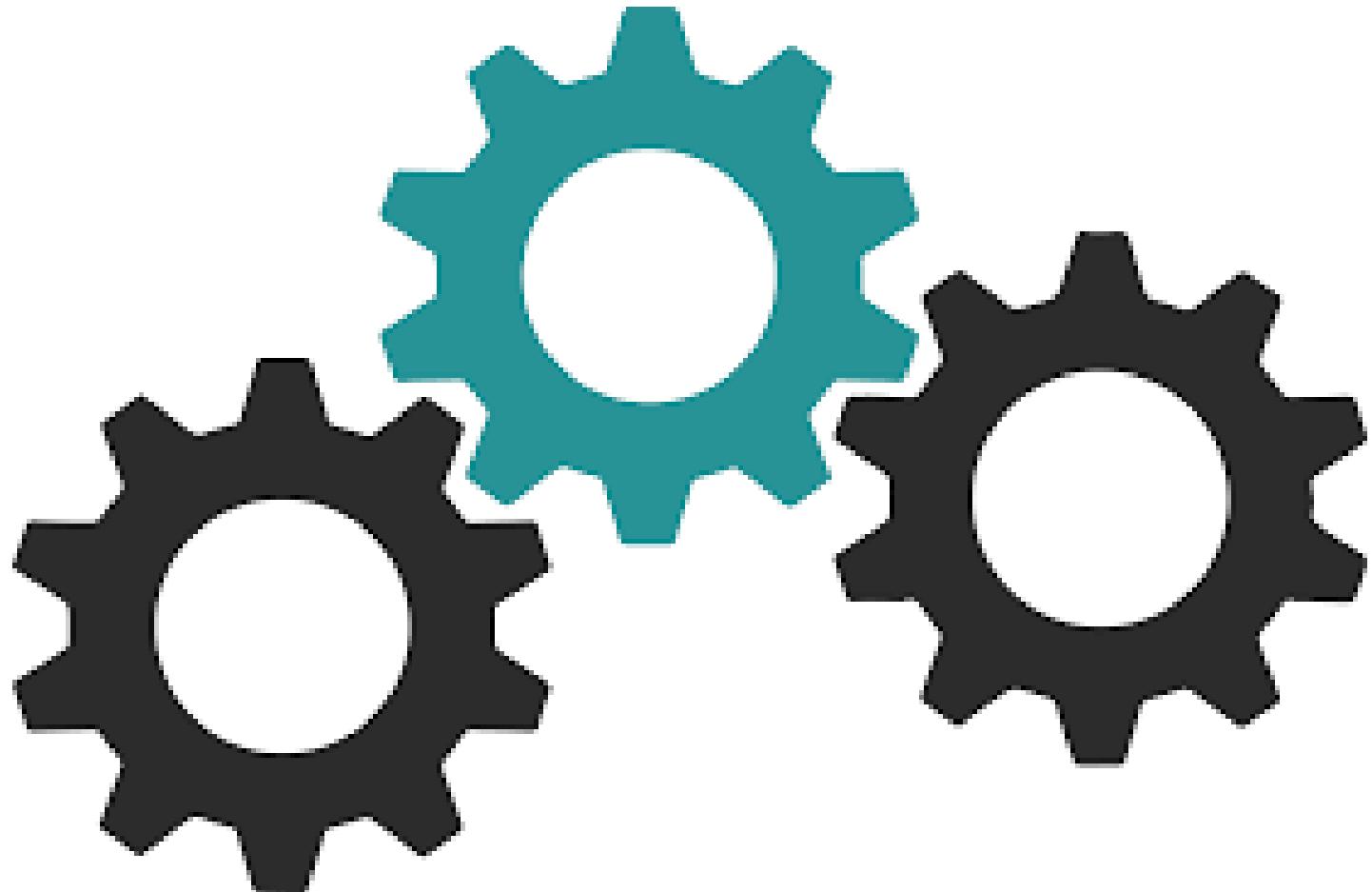


# True Story



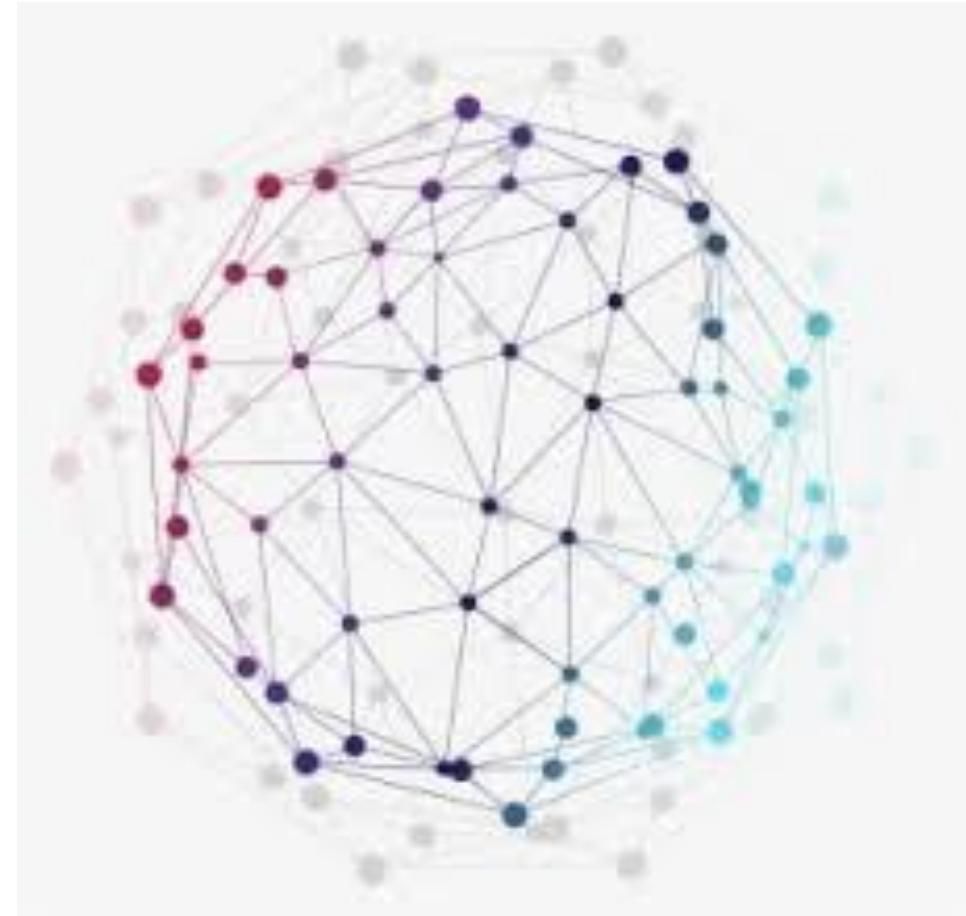
<https://www.youtube.com/watch?v=7JpKHeOw0kI&list=PPSV>

What is  
systems  
change?



A system is a group of parts connected for a bigger purpose.

Connections between the parts affect the whole system.





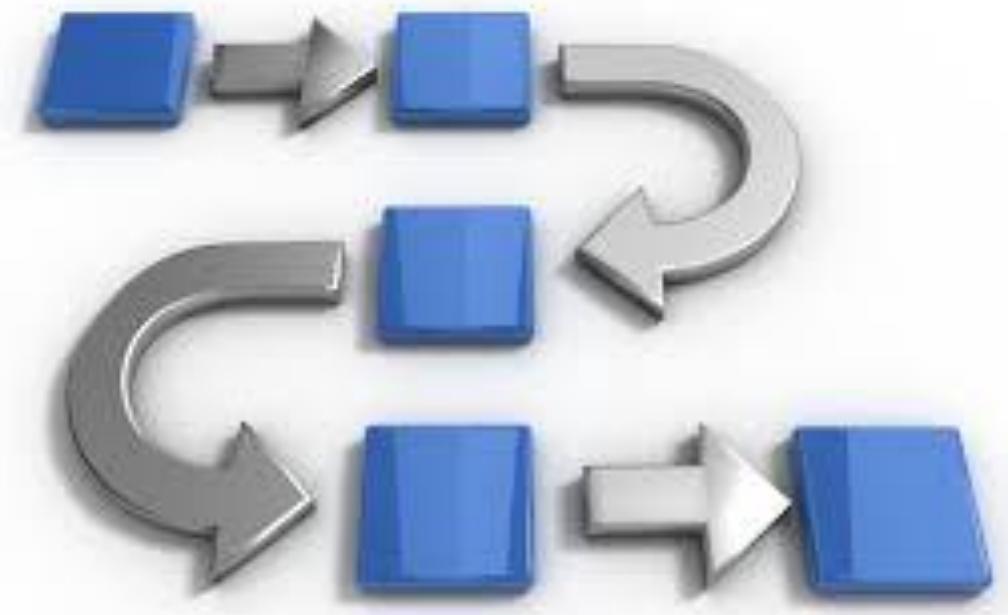
When a system does not rely on connections and operates in silos, the result is a **fragmented system** focused on processing of people and cases with little attention given to serving the public and upholding justice values.

For far too long, we have focused on addressing specific problems within the different parts of the criminal justice system.



**A Systems Change Approach** changes the frame by asking different questions to better understand what works systemically.

Systems change captures the idea of addressing the causes, rather than the symptoms, of an issue by taking a systemic view.



Systemic change requires adjustments or transformations in policies, practices, power dynamics, social norms, and mindsets.





**Structural Change**  
*(explicit)*

**Relational Change**  
*(semi-explicit)*

**Transformative Change**  
*(implicit)*

<https://www.rotarycharities.org/about-us/blog/designing-interventions-change-systems>



It often involves the collaboration of a diverse set of players and can take place on a local, national or global level.



# How do we create systems' change in response to domestic violence cases?

Learn about each other

Protocols

Information Sharing

Case consultation

Agency Collaborations

Outreach to other community partners

# What is a Coordinated Community Response?



A Coordinated Community Response (CCR) to Domestic Violence operates under the assumption that domestic violence is a community issue and require the engagement of entire systems to address it.



A CCR enables a whole system response to a whole person.

It shifts responsibility away from individuals who experience domestic violence to the community and services existing to support them.





- The legal system is not a system that all victims choose to use.
- A CCR must go beyond the legal system to truly create a wide network of support for PWEH of domestic violence and sexual assault.



# A CCR will also include representatives:

- Mental health and other health care providers
- School personnel
- Child protection workers
- Probation and parole agents
- Neighborhood center staff
- Clergy/Faith-based members
- Batterer's treatment and/or sex offender treatment providers
- Service providers from culturally-specific organizations
- Many other groups



Law enforcement, the courts, social work, community agencies, and health care providers collaborate to address domestic violence from multiple angles.

**Survivor  
Services**

**Offender  
Accountability**

**Cross System  
Dialogue**

**High Risk  
Interventions**

**Community  
Engagement**

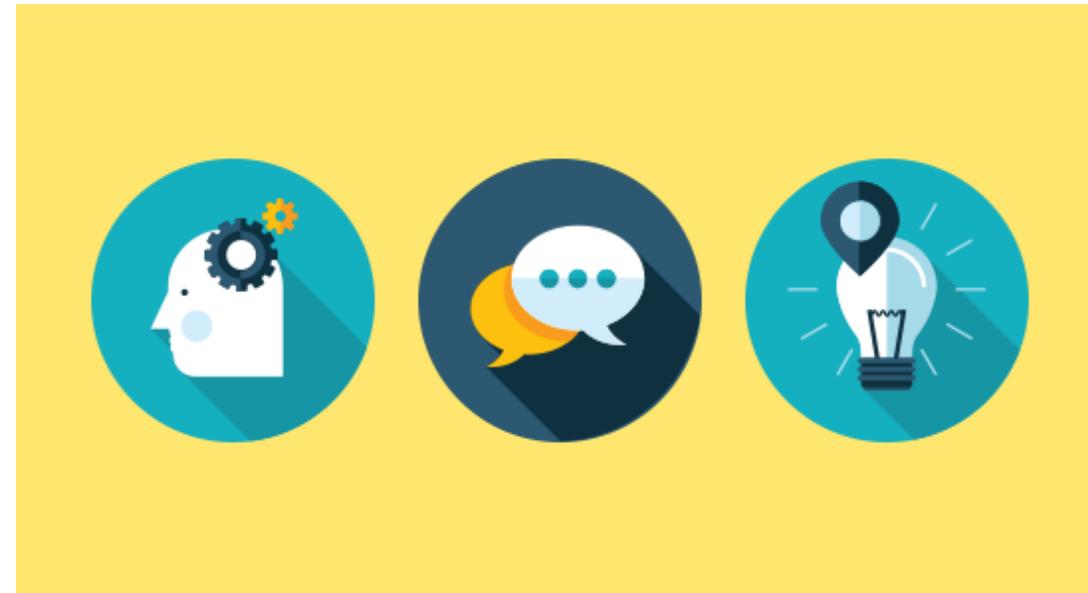


# CCR Goals

- Safety and Well-Being for PWEH
- Accountability of PWCH
- Diversity and Access to Services
- Community Safety



- Internal information-sharing and training
- Community awareness and prevention campaigns
- Development and implementation of response protocols



# Activity





# Duluth Model

An organizing method that prioritizes victim safety and offender accountability within a social change framework

The model guides organizers to build interventions within systems that are aligned with the lived experience of victims.



domestic abuse  
intervention programs  
Home of The Duluth Model

<https://www.theduluthmodel.org/>

# The Duluth Model

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PWEH and their experience provide the framework for designing and advising the work of the CCR.

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Interventions need to enhance and be linked to the work of the next agency processing the case.

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The focus is never on the individual worker. It's on the policies, protocols and best practices that inform the workers actions.

# The Duluth Model Approach



# The Duluth Model Approach



- Shift responsibility for victim safety from the PHEW to the community and state.
- A shared understanding of how interventions are to be accountable to PWEH's safety and accountability of PWCH.

# The Duluth Model Approach



- A shared understanding of how each agency's actions either support or undermine the collective goals and strategy of intervention.
- Shared definitions of safety, battering, danger and risk and accountability.
- Prioritized the voices and experiences of people who experience battering in the creation of those policies and procedures.



## Effective Teams

What are some things that make teams effective?

# Foundations for an Effective Team



## G.R.I.P.

- **G**oals
- **R**oles
- **I**nterpersonal Relationships
- **P**rocesses and Procedures

# Effective Team Building



- Relationship-based team building
- Shared leadership
- Strengths-based approach
- Honest and open discussion



# Strategies for Relationship-Based-Team-Building

- Schedule one-on-one meetings
- Attend events held by partner agencies
- Listen! Ask more questions than make statements
- Respond
- Be transparent



# Developing the Team



- Recruit team members.
- Establish regular meetings.
- Conduct cross-training.
- Establish a leadership structure.
- Develop a mission statement.



# Strength-Based Approach



- Brainstorm resources and strengths of the team and individual team members and how they can be used to address issues.
- Discussions about gaps and weaknesses should involve solution-focused discussion that draws from the teams' strengths.
- Remember to make time to acknowledge and celebrate your team's successes

# Open and Honest Discussion



- Encouraging discussion.
- Ask open-ended questions
- Use group activities to encourage and focus
- Acknowledge and respond to conflict and/or emotions

# Questions to Ask

What can we continue or start doing?

- What are best practices?
- What are others doing, and what is working?
- What supports victims and protects their confidentiality?
- What helps increase offender accountability?
- What might make victims more likely to access services and report to law enforcement?



# Questions to Ask

What can we avoid or stop doing?



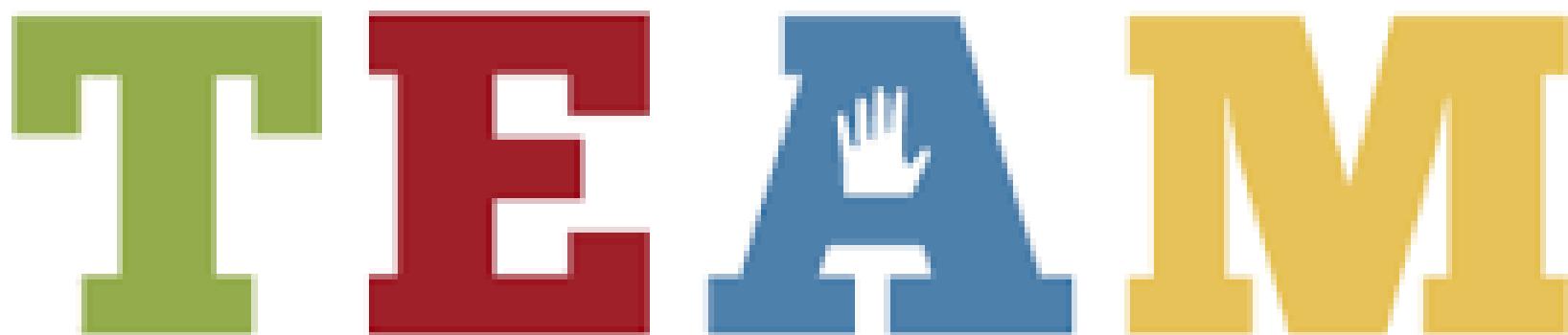
- What are the gaps?
- Where do victims fall through the cracks?
- What practices might lead to retraumatization?
- What issue do we need more information about?

- Monitor progress toward goals.
- Periodically review progress.
- Celebrate your team's achievements and successes.
- Share your successes and ongoing efforts with the community.



together everyone

**TEAM**



achieves more

Resources

Training

Policies/  
General Orders

Working  
Agreements

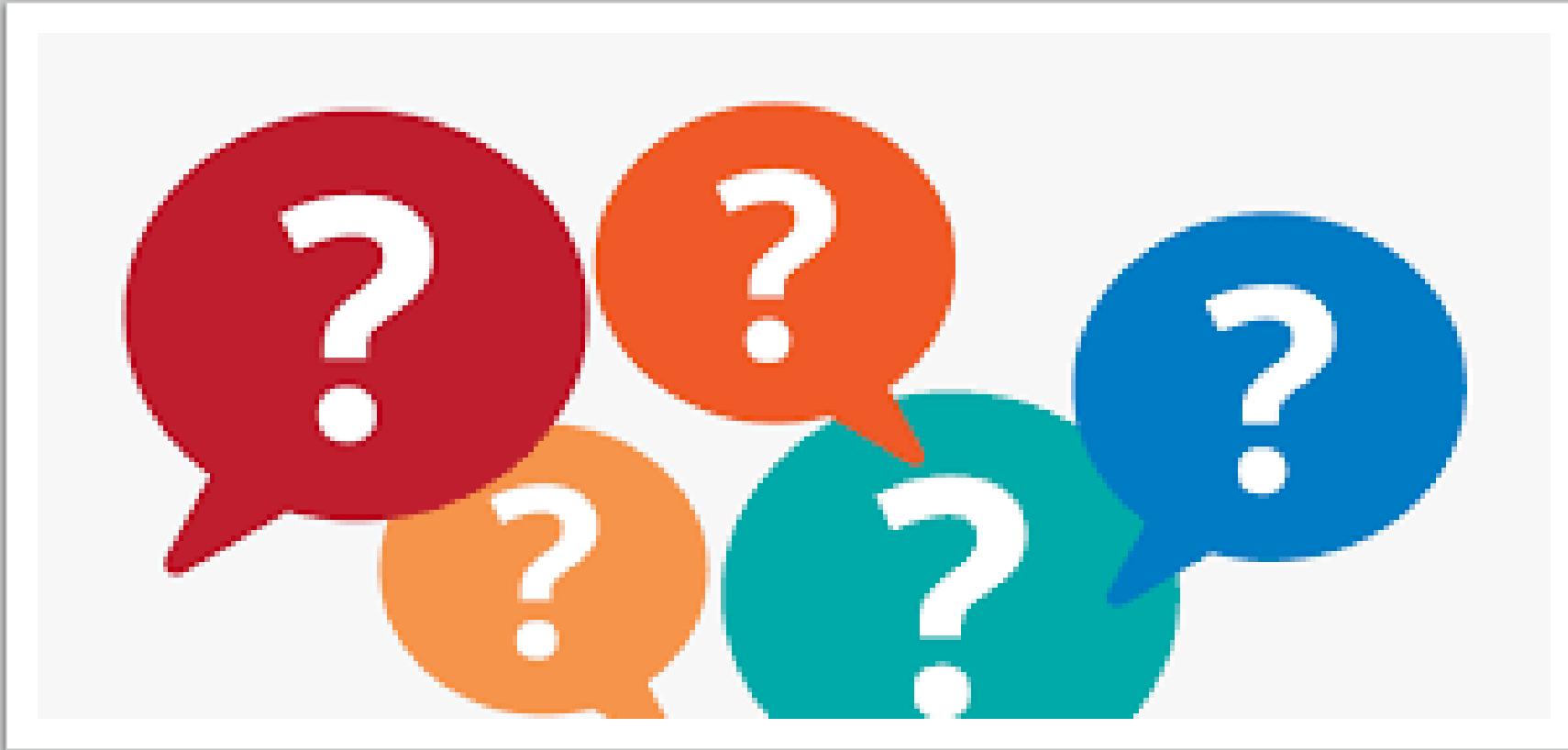


Forms

Environment

Staffing





# Questions

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# Resources

- "The Water of Systems Change." FSG, June 2018 Kania, John, et al.
- Rotary Charities: Resources for Change <https://www.rotarycharities.org/about-us/blog/designing-interventions-change-systems>
- Coordinated Community Action Model: <https://www.partnersforpeaceme.org/wp-content/uploads/2015/11/coordinated-community-action-model1.pdf>
- Buncombe County North Carolina: A Coordinated Community Response To Domestic Violence And Sexual Assault  
<https://www.buncombecounty.org/governing/depts/justice-services/councils-advisory-groups/coordinated-community-response.aspx>
- The Duluth Model <https://www.theduluthmodel.org/>  
<https://www.theduluthmodel.org/what-is-the-duluth-model/duluth-model-works/>
- Ty Bennett: Relevant Leadership <https://tybennett.com/the-four-elements-of-an-effective-team/>
- North Caroline Coalition Against Sexual Assault: Enhancing Local Collaboration in the Criminal Justice Response to Domestic Violence and Sexual Assault: A CCR/SART Development Toolkit [https://nccadv.org/images/pdfs/2020/CCR-SART\\_Toolkit.pdf](https://nccadv.org/images/pdfs/2020/CCR-SART_Toolkit.pdf)